



DHL invests AUD \$35 Million (US\$32M) in Melbourne logistics hub

- **New facility offers a competitive advantage**
- **Boost productivity and processing time improvements by over 10%**

Melbourne, 28 October 2009 – DHL, the world’s leading logistics company, today opened its new AUD \$35 million (US\$32M) airfreight facility at Melbourne airport. The new facility offers the latest in technology, security and environmental credentials and will boost Victoria and Tasmania’s international trade.

Amadou Diallo, CEO, DHL Global Forwarding South Asia Pacific said: "We have experienced double digit growth in Australia over the past few years and the new warehouse is a substantial investment in Victoria and Tasmania’s future. Infrastructure in the South Pacific, such as this new hub, also helps support DHL’s overall growth strategy for Asia."

"The new facility is the perfect environment for our people and delivers exceptional service to our customers. At the same time, our investment down under supports industries and distributors in Australia and throughout the rest of the world," said Mr Diallo.

Covering almost **50,000** m² an area more than twice the size of the Melbourne Cricket Ground, the new facility includes two state-of-the-art coolrooms designed to handle the southern states vibrant life science and perishables exports.

Tony Boll, Chief Executive Officer, DHL Global Forwarding, South Pacific, said: "While the latest data shows overall Australian exports in the last quarter have declined, Victoria has seen an increase in pharmaceutical and perishables exports."

"Australia has an excellent reputation as a global supplier of high quality fresh foods, many of which originate from the southern states."

Tuna and salmon to Japan is one of DHL’s largest perishable airfreight products. We have also experienced significant growth in live abalone and fruit products to Asia and other perishable products to the Middle East."



Superior food handling was top priority in designing the new facility. Technologies such as automated temperature monitoring alarms, extensive multiple chiller chambers, freezers and temperature controlled handling and loading area, ensure customers products are handled well in accordance with and exceeding all relevant food safety standards.

In addition to perishable food products, the warehouse is also designed to support Australia's developing pharmaceutical, vaccine, and life science sectors in trading with international markets. This ensures a seamless cold chain handling environment.

Revenues in the Australian pharmaceutical industry approximate \$20 billion per annum of which the pharmaceutical and associated sectors export \$3.9 billion of product, making it Australia's second largest manufactured export industry¹.

The specialist nature of the pharmaceutical and life science sectors have been recognized by DHL Global Forwarding in the development of 850 m² of multiple variable temperature controlled cool rooms that meet GMP/TGA Standards – the highest attainable industry standards.

"This state-of-the-art dedicated space in combination with specialist life science operational and management teams, international market knowledge and quality control procedures offer unsurpassed expertise in the import and export of controlled substances and cold chain goods," said Mr. Boll.

The facility has been awarded TAPA "A" accreditation and customers from all industry sectors will benefit from the buildings advanced security features. These include the very latest high resolution, 24 hour security monitoring system and a "secured holding" area for the handling of high value and sensitive goods. It is also designed with advanced 'green' features relating to indoor environmental qualities and energy saving measures including three rain tanks, supporting our commitment to the environment.

DHL also expects customers to benefit from their International Supply Chain (ISC) services, not only in the retail, fashion and apparel sector, but also from competency centers supporting other industry sectors such as Aerospace, Oil and Gas and Renewable Energies.



A specific area of significant expansion over the past 18 months has been the *Door to More* service between Australia and New Zealand. *Door to More* enables shipments to be processed in bulk and consolidated into one before being shipped internationally, customs cleared and delivered quickly to multiple end-users (retail or domestic). It eliminates the need for costly warehousing and distribution-centre handling or fulfillment and provides customers with transparent costing ahead of time from a single point of contact.

DHL customers can use an online tracking tool to manage and track their shipments from the time packages leave the origin warehouse; all shipments are fully visible to customers at every stage.

- end -

¹: 2008 figures. Dept of Innovation, Industry, Science and Research, www.innovation.gov.au/Pharmaceuticals Industry Fact Sheet (reviewed 4/3/2009). Accessed 1/10/09.

Media Inquiries

DHL Oceania
Tara Hayes
Tel: (02) 9318 8026
tara.hayes@dhl.com

CallidusPR
Sara Carden
Tel: (02) 9283 4111
Email: sara@calliduspr.com

DHL – The Logistics company for the world

DHL is the global market leader in the logistics industry and “The Logistics company for the world”. DHL commits its expertise in international express, air and ocean freight, road and rail transportation, contract logistics and international mail services. A global network composed of more than 220 countries and territories and 310,000 employees worldwide offers customers superior service quality and local knowledge to satisfy their supply chain requirements. DHL accepts its social responsibility by supporting climate protection, disaster management and education.

DHL is part of Deutsche Post DHL. The Group generated revenue of more than 54 billion euros in 2008.

For the latest news and happenings about DHL in Asia Pacific, visit <http://press.ap.dhl.com>.