

facts & figures



Deutsche Post DHL Disaster Management

Disaster Management is an integral part of Deutsche Post DHL Corporate Responsibility Strategy with a clear focus on two core areas: logistics support after natural disasters as well as disaster preparedness.

Disaster Response Teams (DRT)

In 2005, the DHL Disaster Response Teams (DRTs) were established in partnership with the UN in order to tackle logistical challenges which occur at local airports in the aftermath of a natural disaster. They consist out of trained DHL volunteers who work pro bono, using their extensive logistics expertise to help handle disaster relief situations at the airports. Together with local organizations, they take care of incoming relief goods, set up and manages professional warehousing, which includes the sorting and inventorying of goods, and organizes the onward transportation. Members of the Disaster Response Teams work in close cooperation with the UN-Office for the Coordination of Humanitarian Affairs (UNOCHA).

Facts

- 3 Disaster Response Team Headquarters: DRT Americas in Panama, DRT Middle East/Africa in Dubai and DRT Asia Pacific in Singapore
- Deployment within 72 hours, on request by UNOCHA
- 10-15 volunteers per deployment, average deployment: up to 3 weeks
- 250 trained DRT volunteers worldwide ready for deployment

Past deployments

Past deployments include: Indian Ocean tsunami (2004), Hurricane Katrina in the US (2005), South Asian earthquake in Pakistan and India (2005), earthquake in Indonesia (2006), earthquake in Peru (2007), tropical cyclone in Myanmar (2008), disasters in Indonesia, on the Philippines and Samoa (2009), Haiti (2010), Chile (2010), Guatemala (2010), Pakistan (2010).

Get Airports Ready for Disaster (GARD)

Deutsche Post DHL is also involved in disaster preparedness. With the program **Get Airports Ready for Disaster (GARD)**, developed together with the United Nations Development Programme (**UNDP**), the company aims to make worldwide relief efforts more effective. The program prepares airports to handle the surge of incoming relief goods. In 2009, the DHL GARD team conducted two pilot programs in Indonesia, Makassar and Palu, the first roll-out followed on four regional airports in Nepal in 2010. GARD contains on-site training programs and surge capacity assessments at airports located close to disaster prone areas.



Under the motto “Living responsibility” Deutsche Post DHL takes responsibility for people, society and the environment as core element of its corporate strategy. The Group fulfils its corporate responsibility in the area of disaster management with the program **GoHelp** and also focuses on environmental protection and education: **GoGreen** minimizes the impact of the Group's actions on the environment by using resources in a responsible manner.

GoTeach stands for the Group's commitment to better education and to equal opportunities for education.

Deutsche Post DHL is the world's leading mail and logistics services group.

The Deutsche Post and DHL corporate brands represent a one-of-a-kind portfolio of logistics (DHL) and communications (Deutsche Post) services. The Group provides its customers with both easy to use standardized products as well as innovative and tailored solutions ranging from dialog marketing to industrial supply chains. About 500,000 employees in more than 220 countries and territories form a global network focused on service, quality and sustainability. With programs in the areas of climate protection, disaster relief and education, the Group is committed to social responsibility. In 2009, Deutsche Post DHL revenues exceeded € 46 billion.

The postal service for Germany. The logistics company for the world.