

Deutsche Post DHL outsources more IT functions in Germany to T-Systems

- **Early contract extension to 2014 will reduce costs**
- **Further services entrusted to T-Systems**

Bonn, January 27, 2010: Deutsche Post DHL and T-Systems have reached an agreement to further intensify their collaboration: The existing contract covering computer center as well as infrastructure, network and desktop services have been re-signed ahead of schedule and extended by a further five years to 2014. At the same time, the world's leading mail and logistics services group reached agreement on other services with T-Systems, a Deutsche Telekom subsidiary. The contract, worth a high triple-digit million euro amount overall, is part of a global initiative launched by Deutsche Post DHL to achieve efficiency gains in the provision of IT and telecoms services. The agreement reached with T-Systems aims at cost savings of almost €400 million over the next five years.

“This represents an important step towards optimizing our IT infrastructure in Germany and will have a beneficial impact on our business customers,” said Johannes Helbig, Chief Information Officer of Deutsche Post DHL's MAIL division. “This agreement with T-Systems will bring about further improvements in our processes and save considerably on costs.”

Besides the services provided to date, the new contract will also cover additional value-added services. As part of its future role, T-Systems will assume responsibility for complete process chains between Deutsche Post DHL and its customers. In addition, the Telekom subsidiary will take on the operation of 65 applications plus additional computer center services previously carried out by other Deutsche Post DHL suppliers. Under the terms of the agreement some 100 employees of Deutsche Post DHL will transfer to T-Systems with effect from April 1, 2010.

“We view this contract extension with Deutsche Post DHL, and expansion of the range of

services beyond traditional outsourcing and infrastructure management, as both recognition of what we do and as an incitation," stated Reinhard Clemens, Member of the Deutsche Telekom Board of Management and CEO T-Systems. "Also, the new members of staff will give us sought-after specialist experience of the logistics sector and SAP. We are delighted to have signed a contract that will bring benefits to both parties."

As recently as mid-December T-Systems North America signed another agreement with Deutsche Post DHL covering service provision in the USA. On January 1, 2010 T-Systems took charge of the former Deutsche Post DHL computer center in Scottsdale, USA. This agreement also has a five-year term with a contract valued in the mid double-digit million euro range.

- Ends -

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Deutsche Post DHL is the world's leading mail and logistics services group.

The Deutsche Post and DHL corporate brands offer a one-of-a-kind portfolio of logistics (DHL) and communication (Deutsche Post) services. The Group provides its customers with both easy to use standardized products as well as innovative and tailored solutions ranging from dialog marketing to industrial supply chains. About 500,000 employees in more than 220 countries and territories form a global network focused on service, quality and sustainability. With programs in the areas of climate protection, disaster relief and education, the Group is committed to social responsibility. In 2008, Deutsche Post DHL revenues exceeded €54 billion.

The postal service for Germany. The logistics company for the world.

About T-Systems

Drawing on a global infrastructure of data centers and networks, T-Systems operates information and communication technology (ICT) systems for multinational corporations and public sector institutions. On this basis, Deutsche Telekom's corporate customer arm provides integrated solutions for the networked future of business and society. Some 46,000 employees at T-Systems combine industry expertise and ICT innovations to add

significant value to customers' core business all over the world. The corporate customers unit generated revenue of around EUR 9.3 billion in the 2008 financial year.